## **SSI Dane County Managed Care Advisory Committee**

**Minutes** 1/28/05

Attendance: Tom Lawless, The Management Group Inc.

(TMG)

Ginny Graves, TMG Fran Genter, DCDHS

Todd Costello, Community Living Alliance, Inc. Tim Otis, Mental Health Center of Dane County,

(MHCDC)

Don Libby, APS
Dan Lowndes, CLA
David Diever CLA/TMG
David LeCount, Dane County

Jim Maddox, Dane County System Redesign Dianne Greenley, Wisconsin Coalition for

Advocacy (WCA)

Peggy Michaelis, MHCDC/Redesign

**Shel Gross, Mental Health Association, (MHA)** 

Jennifer Lowenberg, NAMI Owen McCuster, CLA Ruthanne Landsness, APS Michael Fox, DHFS/BMHCP Michelle Urban, DHFS/BMHC

Michelle Urban, DHFS/BMHCP Joyce Allen, DHFS/BMHSA Ken Golden, DHFS/BLTS/DDSS Angelo Castillo, DHFS/BMHCP

Heidi Herziger, DHFS/Bureau of Health Care

Systems Operations (BHCSO) Peg Algar, DHFS/BMHCP

### I. Review of the Minutes from Last Meeting

No comments were made on the minutes. They were accepted into the record and will be posted on the web page, along with other documents from our committee work. The web page address is: <a href="http://dhfs.wisconsin.gov/medicaid7/index.htm#medicaid">http://dhfs.wisconsin.gov/medicaid7/index.htm#medicaid</a>

### II. Review of Advisory Committee Issue Log—Peg Algar

• Number 4: The definition of the SSI population to be served through the program was modified to say that persons with mental retardation will be considered for future, but not initial enrollment.

- Number 6: Informing materials for the program will be discussed and disseminated in a town hall type forum.
- Number 8: A timeline for SSI MC Implementation in Dane County Phase 1 has been developed and was presented by Michael Fox. (See Attached DRAFT Timeline for SSI Managed Care Implementation in Dane County Phase 1)
  - ✓ CLA stated that a July implementation date may be difficult to achieve and that a fall implementation may be more realistic.
  - ✓ Michael Fox states that the Department is expecting some enrollment to occur in July.
- Number 15: The Medicaid Waiver Application will be submitted to CMS in mid-February of 2005.
- Number 16: It has been decided that an enrollment broker will be used for this program.
- Number 21: An external advocate will be engaged for the program. An RFP process will be used to select the entity.
  - ✓ Money for the advocate could be put into the capitation rate and be dependent upon enrollment.
  - ✓ The MCO would pay for one internal and one external advocate.
- See attached updated "Dane County SSI Managed Care Advisory Committee Issue Log 2004-2005".
- Dianne Greenley stated that she will send a memo outlining suggested changes in the grievance procedures outlined in the contract to Department in the near future.

## III. Dane County Contract Suggested Changes—Michael Fox

- A group of advocates and consumers submitted a memo to the DHCF with suggested philosophy and policies on issues relating to the Dane Co. SSI MC Medicaid contract. The following people contributed to the paper: Dianne Greenley, WCA, Shirin Cabril, WCA, Jennie Lowenberg, NAMI-Wisconsin, Peggy Michaelis, Dane County Mental Health Redesign, Jim Maddox, Dane County Mental Health Redesign, Shel Gross, MHA, Karen Avery, Independence First, and Kathy Kunze, Milwaukee SSI MC Advisory Committee.
- The suggestions were put into a log which tracks such suggestions, along with the location in the contract, who the change is submitted by, summary of change,

rationale, notes on preliminary review, whether it is incorporated in the draft contract, the health plan comments and DHFS comments.

- For an outline of the suggested changes made by the above group see the attached: "Proposed Changes for the Dane County SSI MC Medicaid Contract 2005-2006".
- CLA stated that they would like to submit a response regarding the memo, to the Department.

# Care Plan Development

• CLA asked whether assessments may be less comprehensive for less needy people and whether this policy could be put in writing.

<u>Comment</u>: The Predictive Model should help prioritize who needs intensive services and immediate assessments.

- CLA would like to see more integration with physical disabilities. We don't seem to have much representation here today.
- It was decided that Elaine Gundlach (DHCF) will be asked to discuss what the MCOs are required to do for disenrollments for managed care programs.

# IV. Identifying the Mentally Retarded Population—Don Libby

- As CLA presently lacks the infrastructure to serve the MR population, we are researching methods of screening that population out of the Dane program during the first phase of implementation.
- Don has investigated two alternative sources of mental retardation data in the MEDS DSS system: 1. Diagnoses on Medicaid claims data; and 2. "Client Characteristics" from HSRS LTC Module (Field 8).
- The model has excellent positive predictive value (95% of those who are predicted to have a mental disability on the basis of claims and HSRS actually do have a mental disability as determined by BDD). Unfortunately, the model has very bad negative predictive value (only 39% of those predicted to have no mental disability actually have no mental disability as determined by BDD). The very large proportion of false negatives people with mental disabilities who were not detected from claims or HSRS data is a serious draw back if the purpose of the model is to prospectively exclude people with mental retardation from the managed care enrollment mailing list.
- **Proposal:** A proposal to identify the MR population and exclude them from the mailing list and from paid claims was made. Any Dane County Medicaid eligible

person who is identified as having a diagnosis of mental retardation within the past six years will be excluded from the enrollment material mailing list.

- ✓ People on community-based waivers will also not be included.
- ✓ People who are not MR but are on the waiting list for community-based waivers will be included in the program. (They will not lose their place on the waiting list.)
- ✓ People with a dual diagnosis, one of which is MR, will not be included in the program.

## V. 1915B Medicaid Waiver Application—Peg Algar

• A draft copy of the Dane Co. SSI MC Program Medicaid waiver application was provided for members of the group. Narratives on Sole Source Procurement, Assessments, Predictive Modeling, Continuity of Care Language and Outreach were summarized. The application should be finalized during mid-February 2005 and submitted to CMS. If you have any questions regarding the application, call Peg Algar at: 608-267-9555.

# VI. Workgroup Updates—Peg Algar

- The Quality Assurance Workgroup has done extensive work on the quality indicators grid. Outcome indicators have been categorized under goals of the SSI MC Programs. The next step in the process is to rank the indicators and pare the number of indicators down to a manageable number. A workplan for the group is being created to plan for implementation.
- The Rate-Setting Workgroup continues to meet. As the population is defined for the program, this will make it possible to go forward with developing the capitation rates.

### VII. Next Steps

The next Dane Co. SSI MC Advisory Committee Meeting is scheduled for:

February 25, 2005 9:00am-12:00pm Conference Room 751 1 West Wilson Street.